The EduRisk Learning Portal: Tips for IT

Your school, college, or university has access to EduRisk online learning programs as part of liability insurance coverage with United Educators. These learning programs play an important role in ensuring the safety of students, staff, and faculty; maintaining a productive workplace; and enabling your institution to focus on delivering on your academic mission.

As you prepare to implement EduRisk learning programs, please relay the following information and requirements to your IT department to ensure that your learners are set up for a successful training experience which maximizes the value of these programs for your institution.

System Requirements

Students, staff, and faculty need the following to access EduRisk online courses:

Hardware

- 1024 x 768 (or higher) screen resolution
- 256K (or higher) Internet connection
- Sound card and speakers (depending on courses accessed)

Software

- The latest version of Adobe Flash Player
- Adobe Reader

Internet Browser Compatibility

Browser	Windows: XP	Windows: WIN 7	Windows: 8	MAC: OSX
IE 8.x	☑	☑	☑	
IE 9.x		☑		
IE 10		☑	☑	
Firefox 15	☑	☑		☑
Google Chrome 24	☑	☑		☑
Safari 5.x	☑	☑		☑

Windows 8 requires use of the standard browser window

Note that for all browsers, the pop-up blocker must be disabled.

Automated Emails

The EduRisk Learning Portal distributes automated emails to learners when they:

- Initially register and create an account
- Forget their password and utilize the "Forgot your password" link
- Forget their login name and utilize the "Forgot your login name" link

To ensure delivery of these automated emails, please whitelist the sender EduRisk Learning Portal **<uehelpdesk@ perceptis.com>** in your institution's email service.

These emails are sourced from:

- Domain: Webmail.perceptis.com
- IP Address: 66.181.73.12

The email subject lines are as follows:

- Welcome to EduRisk Learning Portal
- Your Password
- Your Login Name

User Help Resources

For technical questions specific to the EduRisk Learning Portal, please direct your institution's learners to find help at: **http://support.edurisklearning.org**.